



Helpful information and documents in English

Health services

- Video "The health services of Hallesche" [↗](#)
- Video consultation [↗](#)
- Health hotline 24/7: **+49 (0)7 11/66 03-20 00**
(Questions about your health, assistance in finding doctors and hospitals, and appointments with specialists.)

Hallesche4u app

- Hallesche4u app: Your advantages [↗](#)
- Download the Hallesche4u app for free:

iOS:



Android:



Further helpful information

- Your personal "private insurance card" [↗](#)
- FAQ settlement of invoices [↗](#)
- Hallesche English customer care:
+49 (0)7 11/66 03-27 00
(Questions regarding your insurance cover;
Monday to Friday from 09:00 a.m. to 4:00 p.m.)

General terms and conditions

General terms and conditions of insurance [↗](#)

Summarized

All information can also be found on our webpage [↗](#)