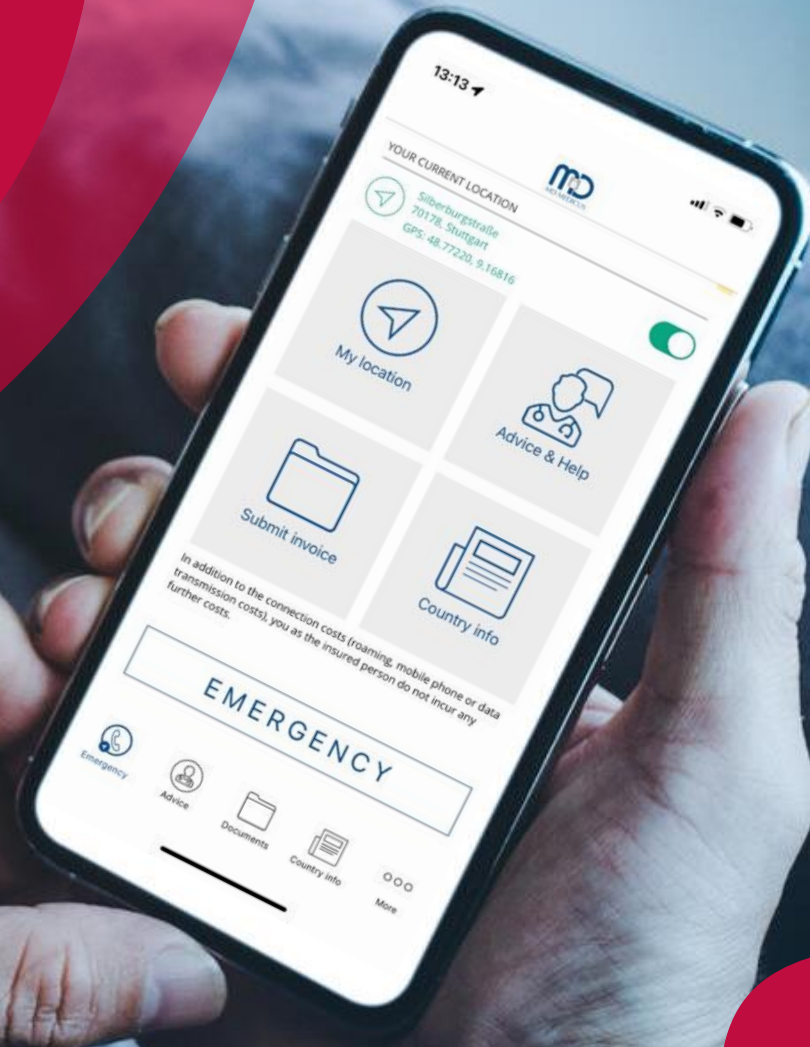


Globalhealthplan app: Our service in your pocket



Globalhealthplan app – easy download in the app stores

- Available in the App Store (iOS) and Google Play Store (Android)
- Name of the app: Globalhealthplan
- Developer: MD Medicus
- The QR codes on the right will take you to the Globalhealthplan app in the stores



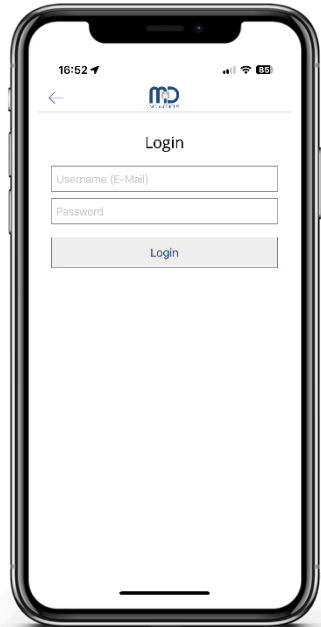
Download
for iOS



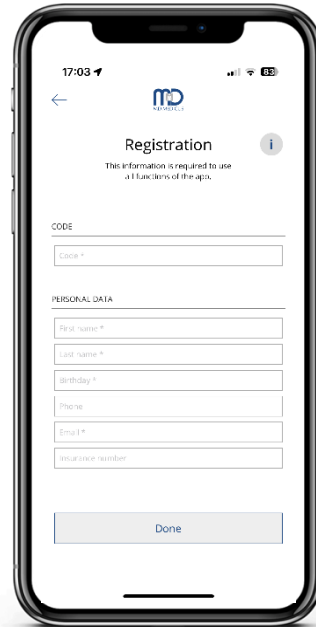
Download
for Android



Globalhealthplan app – registration



Inpats and expats
log in with their
Globalhealthplan
access data.



Business travelers
register with the code
they received from their
employer and add their
personal data.

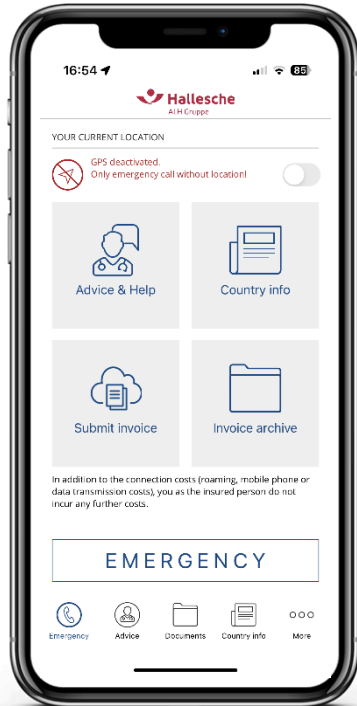


Globalhealthplan app – sharing of location

- You decide during the registration whether you agree to share the location.
- With a simple entry, the location sharing can be switched on and off at any time.
- Some functions, such as showing medical service providers near your location, transmitting your location during an emergency call, or tracking your location are only available if you have activated location sharing.

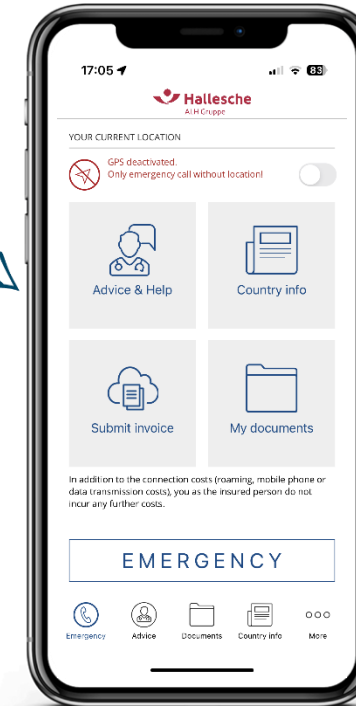


Globalhealthplan app – simple navigation



Inpats and expats:
Log in with access data

You can easily use the different functions via the buttons on the main page or from the sub-menu via the buttons below.



Business travelers:
Registration with code

The version for business travelers differs minimally from the expat/inpat version (see point 'submit invoice')



Globalhealthplan app – emergency call

- The emergency call can be triggered directly from the start page or via the menu.
- If an emergency call is triggered, the call will be directed to the service center in Ludwigshafen. Multilingual, medical staff and doctors are available there 24/7.
- In the event of an emergency call, the location data and the personal data are forwarded to the service center if the location sharing is activated.



Globalhealthplan app – advice and help

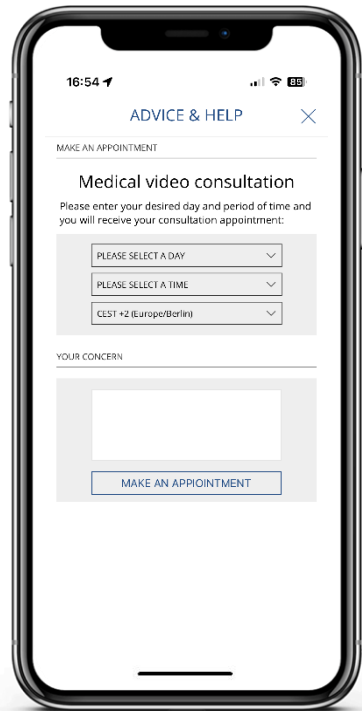
Via the Advice and Help menu button the user has access to the medical video consultation, the 24-hour emergency assistance and the chat function.



Advice and help – medical video consultation

1.

Make an appointment



The smartphone screen displays the 'ADVICE & HELP' app interface. At the top, it says 'ADVICE & HELP' with a close button. Below that, it says 'MAKE AN APPOINTMENT'. The main heading is 'Medical video consultation', followed by the instruction 'Please enter your desired day and period of time and you will receive your consultation appointment:'. There are three dropdown menus: 'PLEASE SELECT A DAY', 'PLEASE SELECT A TIME', and 'CEST +2 (Europe/Berlin)'. Below these is a text input field labeled 'YOUR CONCERN' and a 'MAKE AN APPOINTMENT' button.

2.

Appointment confirmation via e-mail with a link to the virtual waiting room

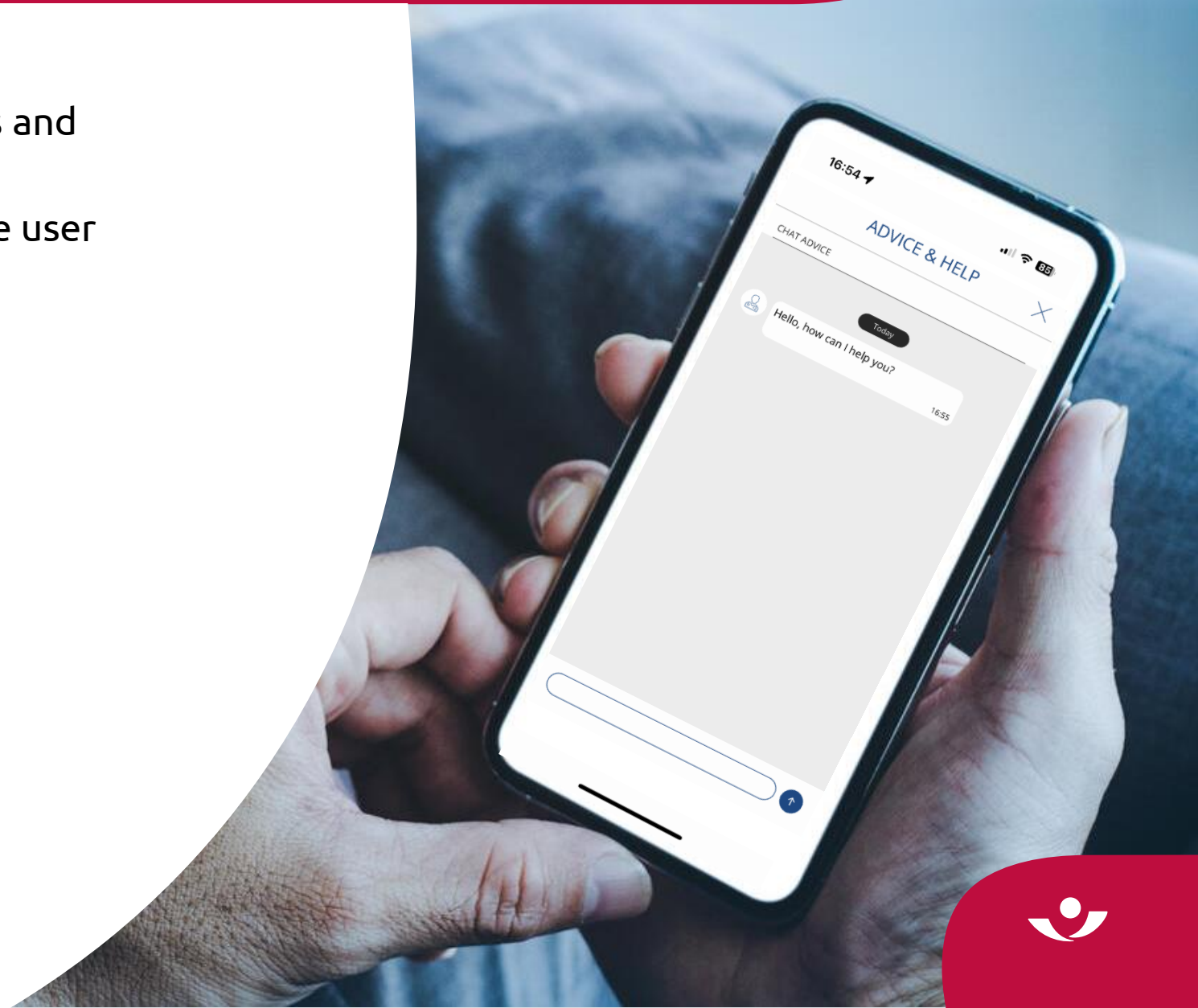
3.

Medical video consultation at the agreed time



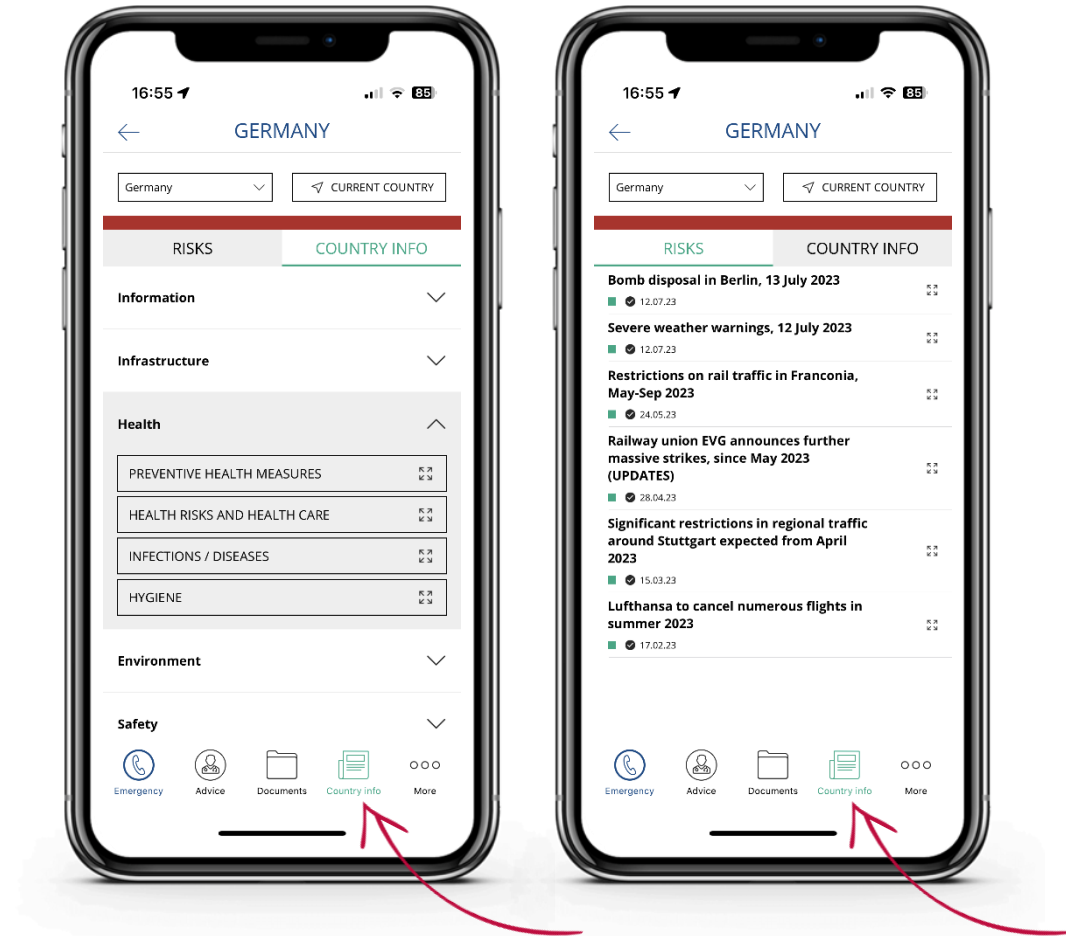
Advice and help – text chat

- 24/7 text chat with medical professionals and physicians
- Data secure chat connection between the user and MD Medicus



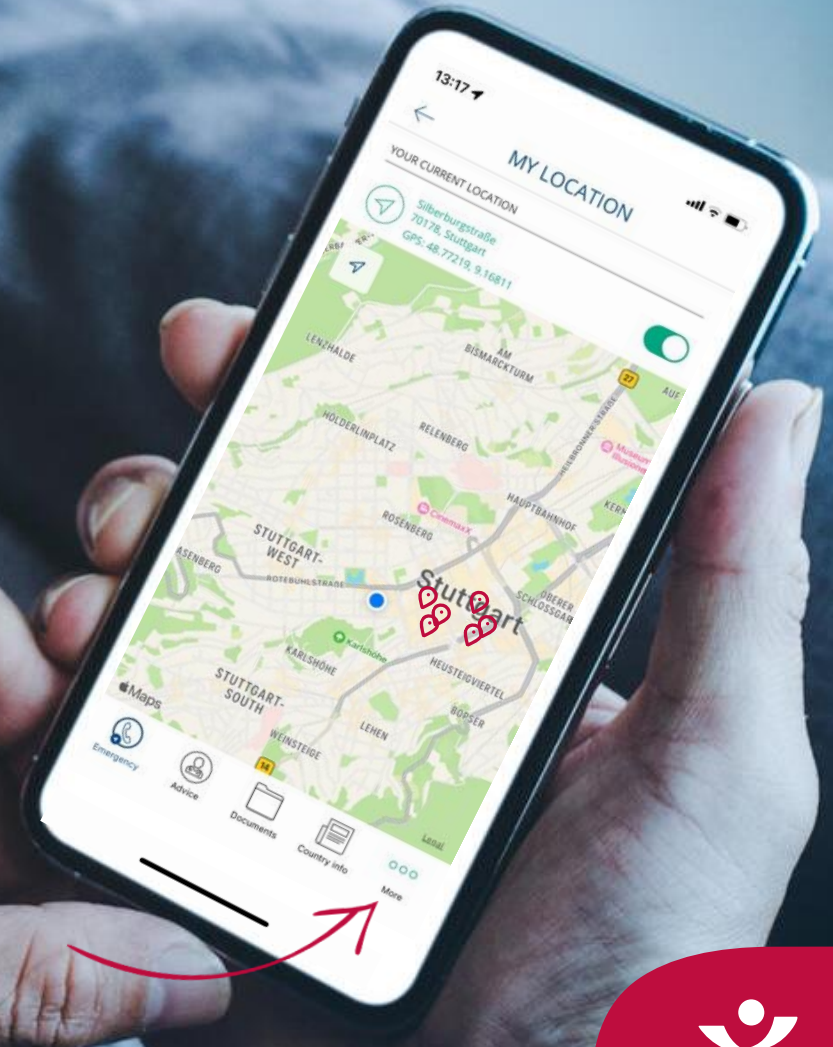
Globalhealthplan app – country information

- Comprehensive country database with health and safety-related information and behavioral instructions from the Center of Travel Medicine at the Bernhard Nocht Institute and our own editorial team
- Alerts with up-to-date safety and health information
- Country information according to device location or according to user selection



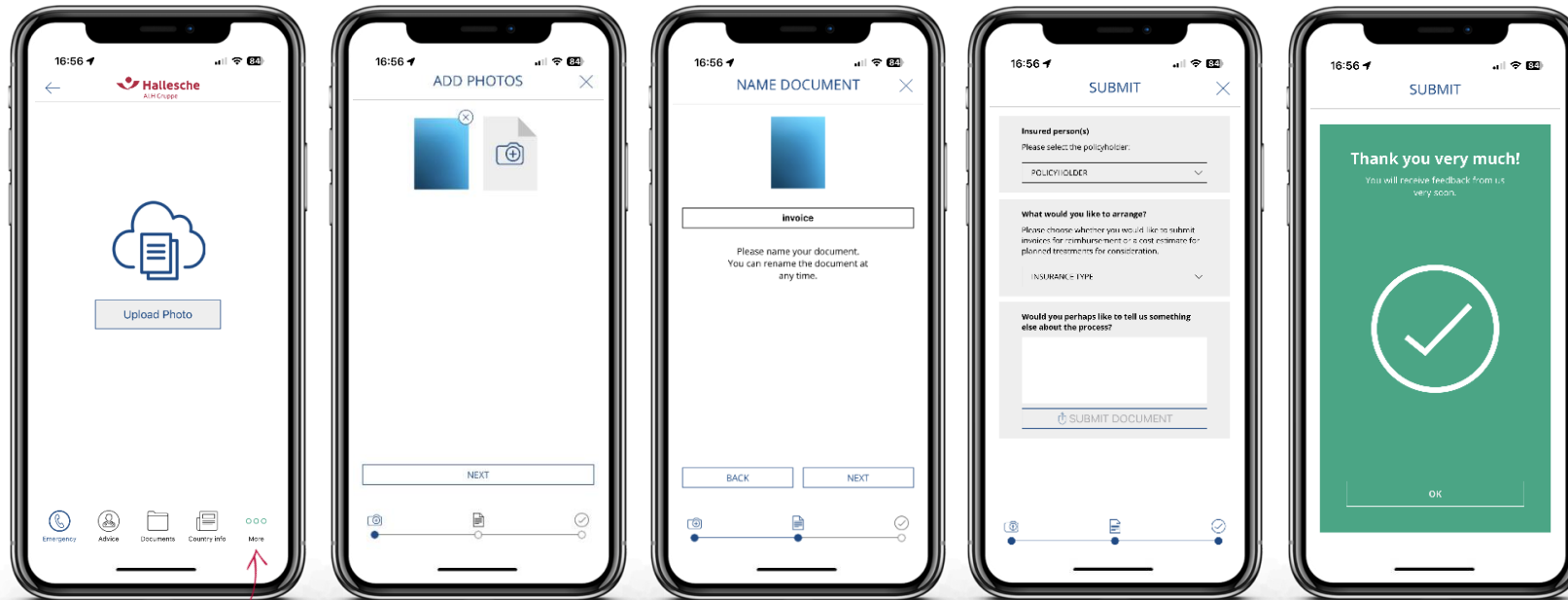
Globalhealthplan app – service provider search

- Under "more" you will find the service provider search.
- It is best to contact our service team if you need medical treatment. We select a medical service provider that suits your needs.
- We have listed preferred medical service providers in the app. If no service providers are displayed for your location, please contact our service team.



Globalhealthplan app – submit an invoice

Inpats and expats Log in with access data



1.
Upload or
take a photo

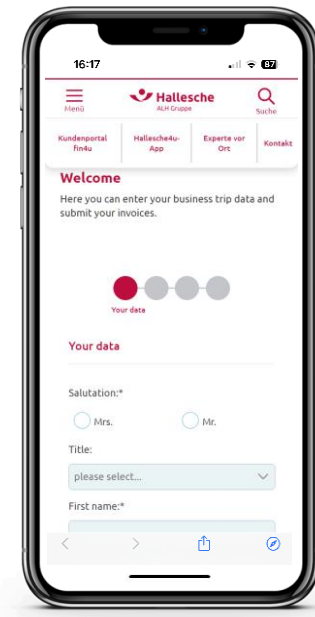
2.
Add photo

3.
Name photo

4.
Assign

5.
Submit

Business travelers Registration with code

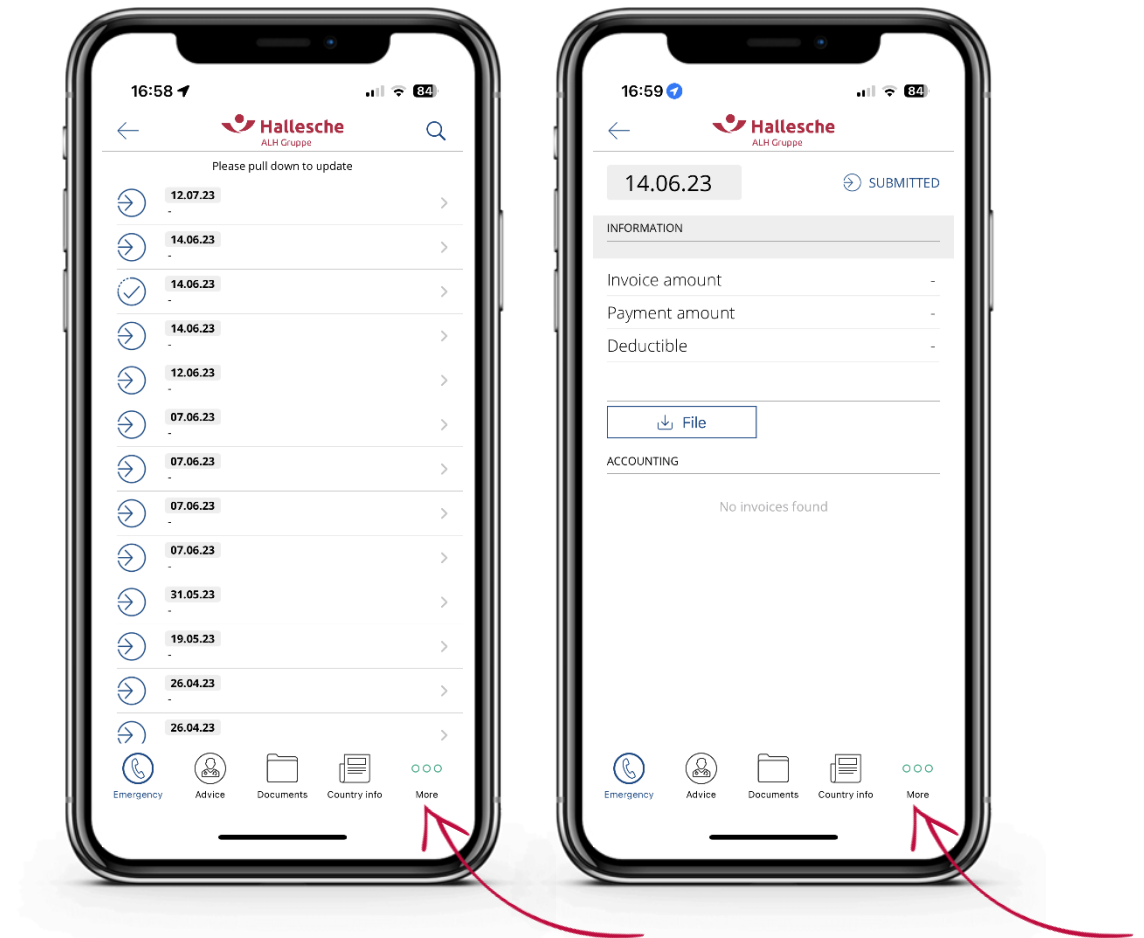


1.
Forwarding to
the Hallesche
Portal



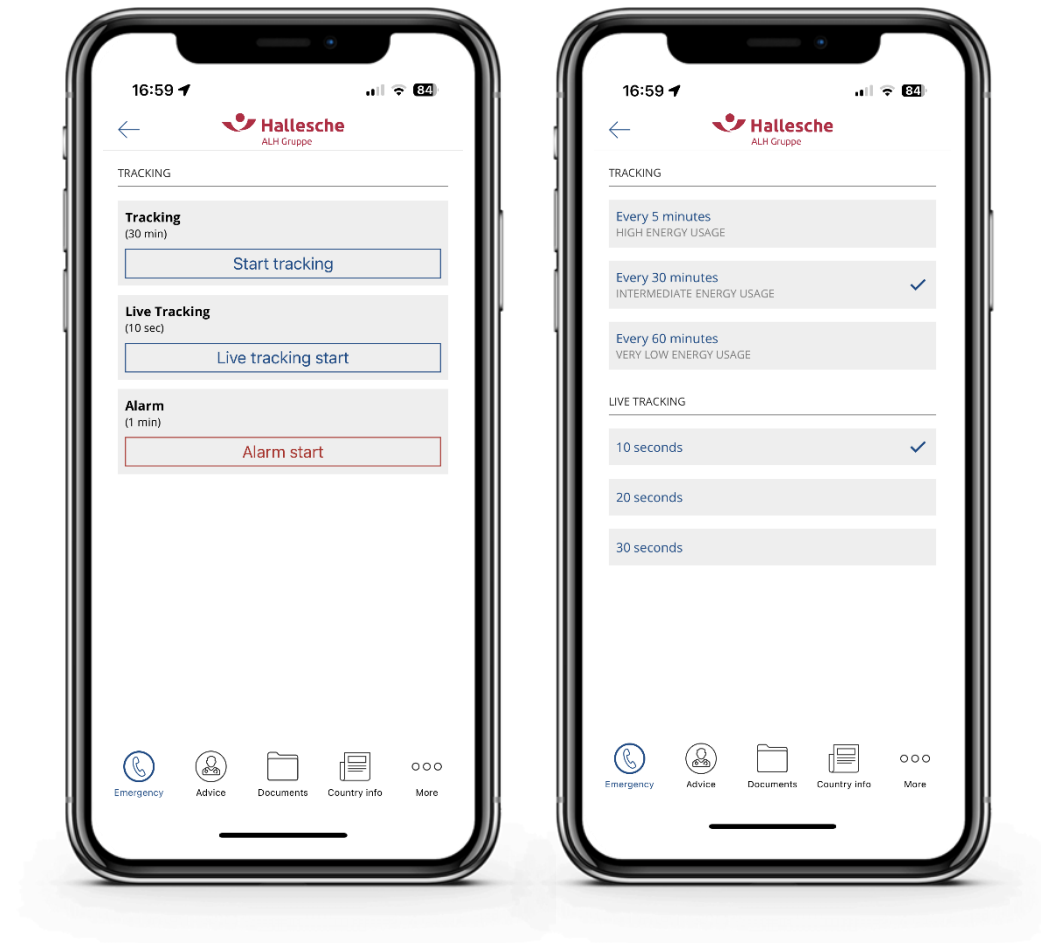
Globalhealthplan app – invoice archive for inpats and expats

Inpats and expats who also use the TPA portal see all invoices with processing status.

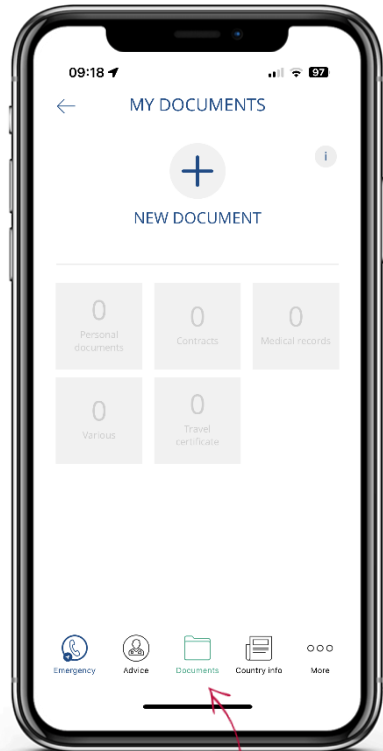


Globalhealthplan app – tracking

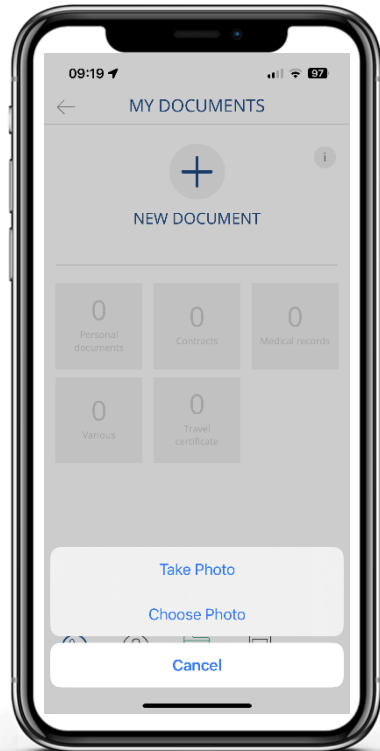
- When traveling to countries with a high security risk, location-based tracking is recommended (regular location transmission to MD Medicus).
- If location sharing is activated the user can use the following options:
 - Tracking – Transmission of the location data every 5, 30 or 60 minutes
 - Live Tracking – Transmission of the location data every 10, 20 or 30 seconds
- Please note that the battery consumption of the smartphone increases with increasing transmission frequency.
- Even if the tracking is not used, an alarm with location transmission can be triggered at any time.



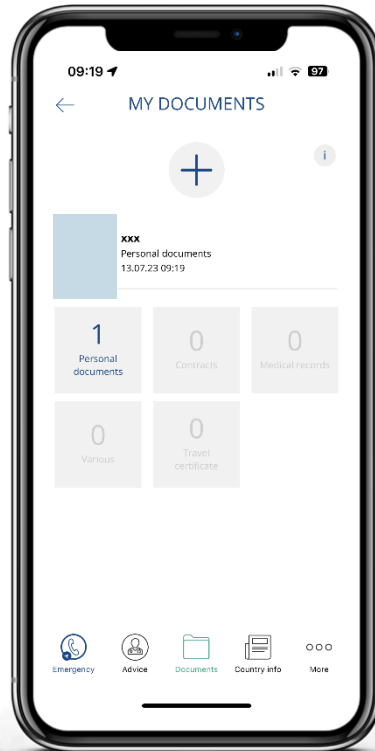
Globalhealthplan app – document deposit



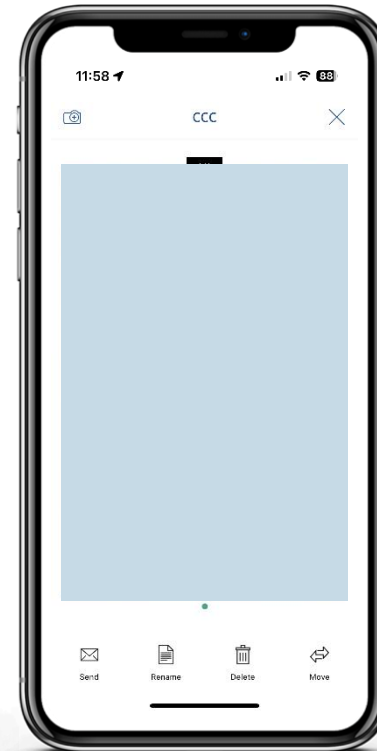
1.
Click
„NEW DOCUMENT“



2.
Upload or
take a photo



3.
Name photo and
select folder



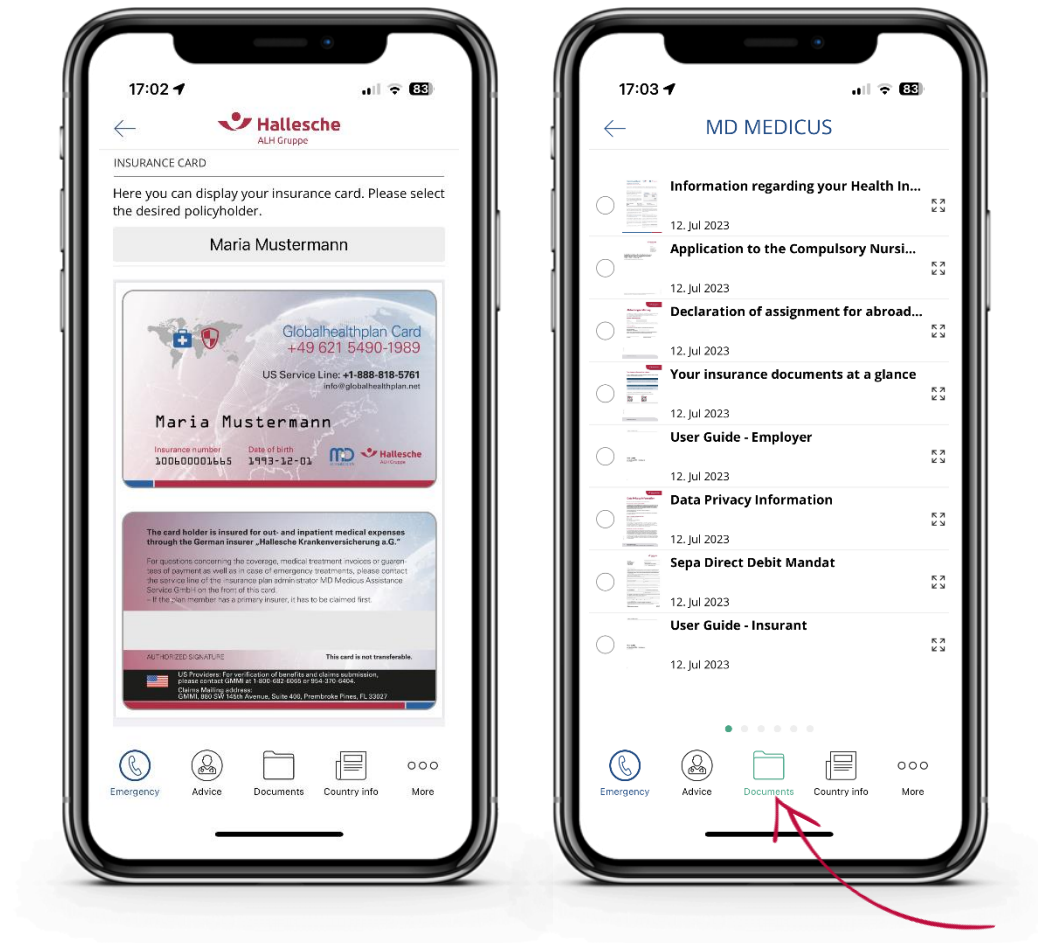
4.
Send by email
if necessary

The document deposit is a safe storage place, e.g. for medical or travel documents.



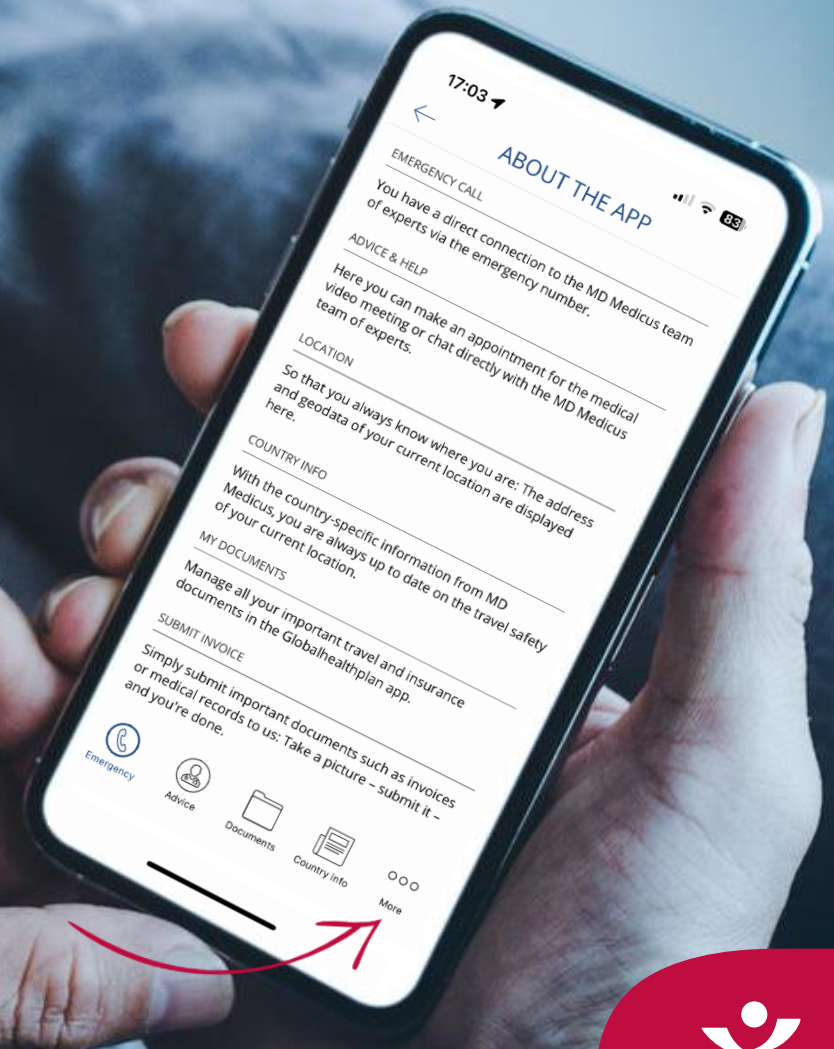
Globalhealthplan app – additional functions for inpats and expats

- Inpats and expats can conveniently display their insurance card on their smartphone.
- In addition, useful information about health insurance and services can be found.



Globalhealthplan app – about the app

We have also included a short description of the functions in the app.



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